Sexual health services are essential to support improvement in the health and wellbeing of individuals and the broader population and include screening for sexually transmitted infections, offering contraception to prevent unplanned pregnancies and early diagnosis and treatment of HIV amongst other services.

After careful review, Luton Borough Council has decided that there is a need to improve sexual health services in Luton. Currently there are gaps in service provision in some parts of the town which means some people cannot access sexual health services easily. The Council wants to improve access for all by adopting a one stop shop approach that offers a comprehensive range of services available to everyone who needs them.

The main 'One Stop Shop' will be located near to or in the town centre and community sites will be in areas of high need in the town.

Your views are important to help shape the future of sexual health services and to ensure they meet local need in Luton.

A factsheet has been attached which gives you more information about this - we advise you read this before taking part in the survey so that you can make an informed response.

Your views are important to help shape the future of sexual health services and to ensure they meet local need in Luton.

We would appreciate it if you could complete and submit this survey by **Friday 12 June 2015**.

*Please be assured that all responses will be kept confidential.*

If you have any questions regarding this consultation please contact Morag Stewart on (01582) 548438 or email Morag.Stewart@luton.gov.uk

We will publish information about the results of this survey on our website at www.luton.gov.uk/currentconsultations and a report outlining recommendations will go to the Council’s Steering Group at the end of June 2015.
Q1  Are you a resident of Luton: please tick one box only
   ☐ yes
   ☐ no
Q2 Which of the following sexual health services do you/have you accessed? please tick all that apply

- Brook - young peoples service, support in schools, colleges and other sites
- Cambridgeshire Community Services - Wigmore Lane Health Centre
- Luton & Dunstable hospital - GUM Clinic
- GP practice
- Walk-in health centre e.g. Chapel Street
- Accident & Emergency - Hospital
- Local pharmacy
- None - I do not access sexual health services in Luton
- Other

Other, please specify
Q3  Which of the following sexual health services have you/do you use? please tick all that apply

☐ contraception - condoms, coils and implants
☐ emergency contraception
☐ pregnancy testing
☐ unplanned pregnancy advice and referral to pre termination clinics
☐ sexual health and relationships counselling
☐ sexually transmitted infections (STIs) testing - including chlamydia and gonorrhoea testing and treatment
☐ full genito-urinary medicine (GUM) sexual health screening and treatment
☐ HIV testing and treatment
☐ smear tests
☐ advice and any other concerns you may have regarding sexual health
☐ none/does not apply
☐ other

Other, please specify
Overall, how would you describe sexual health services in Luton? *please tick one box only*

- very good
- fairly good
- neither good nor poor
- fairly poor
- very poor

If fairly/very poor, please tell us why
In your opinion, how easy or difficult is it to access sexual health services in Luton? *please tick one box only*

- very easy
- quite easy
- neither easy nor difficult
- quite difficult
- very difficult
- don’t know / not sure

If quite difficult / very difficult, please tell us why
What are the key barriers to you accessing sexual health services in Luton? please tick all that apply

- appointment availability/timely access
- no provision in my local area
- service(s) I need are not offered locally
- having to travel to access the service(s) I need
- afraid I might bump into someone I know
- concerned about discretion and confidentiality in the waiting area
- I don't know how to access the services
- I don't know which services are offered
- I don't need to use the service
- none - I am able to access

Other, please specify
Please indicate if you have any of the following needs when accessing sexual health services . . . please tick all that apply

☐ disability access - wheelchair access, automatic door assistance, disabled toilet, hearing loop etc
☐ large print labels/leaflets
☐ staff that speak your first language - please specify spoken language in the box below
☐ private area to speak confidentially
☐ specific areas for women / men only
☐ child friendly for those visiting with children
☐ services aimed at young people (aged 16-18)
☐ none/not applicable
☐ other

Please specify any other specific needs you may have (i.e. cultural, age related, faith based etc)
Would any of the following make the service more accessible to you? *please tick all that apply*

- referral from your GP / healthcare professional
- support with speaking, reading and/or writing English
- services offered during the evenings and/or weekends
- friendly and discreet staff at reception
- separate waiting areas for men and women
- separate waiting areas for young people (aged 16-18)
- none/not applicable
- other

Other, please specify anything else that would make the service easily accessible for you
Q9  Are sexual health services in Luton available at times that suits you? please tick one box only
   ○ yes - they are always open when I need to go
   ○ yes - they are usually open when I need to go
   ○ not really - they are sometimes closed when I need to go
   ○ no - they are not usually open when I need to go
   ○ no - they are never open when I need to go
   ○ none/not applicable

Q10  Would any of these opening times make it easier for you to access the service? please tick all that apply
   □ open on a Saturday
   □ open on a Sunday
   □ open longer hours during the week
   □ open before 8am
   □ open after 7pm
   □ other
   Other, please specify

Q11  What one thing do you value most about the current sexual health services in Luton?
The new integrated sexual health service in Luton will provide a comprehensive range of sexual health services for all ages on a one-stop-shop ideally based in the Town Centre or within close proximity. There will also be community sites offering a range of sexual health services in areas identified as being of high need.

The following service will be provided free of charge:
- contraception / family planning (including condoms, coils and implants)
- emergency contraception
- pregnancy testing
- unplanned pregnancy advice and referral to pre-termination clinics
- sexual health and relationship counselling
- sexually transmitted infections (STIs) testing including Chlamydia and gonorrhoea testing and treatment
- full genito-urinary medicine (GUM) sexual health screening and treatment
- HIV testing and treatment
- smear tests
- advice on any other concerns you may have regarding sexual health

**Q12**

**How important or unimportant is it for the sexual health service model to achieve the following priorities:** *please tick one box per row*

<table>
<thead>
<tr>
<th>Priority</th>
<th>Very Important</th>
<th>Fairly Important</th>
<th>Neither Important</th>
<th>Fairly Unimportant</th>
<th>Not at All Important</th>
<th>Don't Know/Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>provide better services to vulnerable people e.g. substance mis-users, sex workers, care leavers, homeless people etc</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>advise and guide on family planning to help people choose the right time to have a baby</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>treat sexual infections at an early stage</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>prevent unplanned pregnancies to reduce the risk of an abortion</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>support vulnerable people that are being hurt or forced into sexual acts that they don't want to</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>advise people on ways to prevent contracting sexually transmitted infections in the future</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>aim to prevent sexually transmitted infections being passed from person to person through unprotected sex or contact</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>timely diagnosis of HIV and early treatment</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
Q13  What impact do you think the new model will have on you?  *please tick one box only*

- [ ] no impact at all
- [ ] very little impact
- [ ] fairly big impact
- [ ] a very big impact
- [ ] don't know/not sure

If fairly big or very big impact, please explain
In your opinion, will this new integrated service have a positive or negative impact on people accessing the service because they are: *please tick one box per row*

<table>
<thead>
<tr>
<th>Group</th>
<th>Positive Impact</th>
<th>Negative Impact</th>
<th>No Impact</th>
<th>Don't Know/Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>young people (16-18 years)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>older people (50 years and over)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>men</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>women</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>gender reassigned, trans gender, transsexual</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>of Black Minority Ethnic background</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>of religious/faith/belief background</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>gay men</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>lesbian women</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>bi-sexual men and/or women</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>other</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

If negative impact, please explain

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**Q14**
Q15 Are there any other people especially the vulnerable (e.g. homeless, sex workers, young people etc.) you feel may be impacted by these changes? please specify

Q16 Overall, do you feel this model would improve access to sexual health services for the residents of Luton? please tick one box only

- yes
- no
- don't know/not sure

please explain
The new service will cover the Luton area. In a one-stop-shop approach, these services are integrated and will be provided from several sites. We are looking for a 'hub' site located near to or within the town centre and 'spoke' sites (community sites) in areas of high need in the town.

Q17  Do you have any concern about the one-stop shop 'hub' should being located near to or within the town centre? please tick one box only

☐ yes
☐ no
If no, please explain

Q18  What should be taken into consideration when deciding on the locations of the 'spoke' sites (community sites)? please explain
Q19  Do you have any concerns about the new sexual health service model? *please explain*

Q20  Do you have any suggestions to improve the new integrated sexual health service model? *please specify*

Q21  Is there another way sexual health services can be delivered in Luton? *please explain*
Any other comments?
About You

The following questions are voluntary, however to ensure that we are reaching all residents we would appreciate it if you could answer the following questions about yourself.

Q23 Your postcode

Q24 Are you . . . ? please tick one box only
○ male ○ female

Q25 Which age group do you belong to? please tick one box only
○ under 18 ○ 45 - 54
○ 18 - 24 ○ 55 - 64
○ 25 - 34 ○ 65 and over
○ 35 - 44
At present, are you? please tick all that apply

- [ ] in full-time employment
- [ ] in part-time employment
- [ ] self-employed
- [ ] unemployed
- [ ] full-time student
- [ ] part-time student
- [ ] looking after home/family
- [ ] long term sick/disabled
- [ ] retired
- [ ] other

Other, please specify
Which of the following groups best describes you? *please tick one box only*

- White - British
- White - Irish
- Other White
- Mixed - White and Black Caribbean
- Mixed - White and Black African
- Mixed - White and Asian
- Other Mixed
- Asian/Asian British - Indian
- Asian/Asian British - Kashmiri

Other, please specify
Do you consider yourself to have a disability? *please tick one box only*

- [ ] yes
- [ ] no - go to Q30
Q29 Please state which of the following best describes your disability. Please tick all that apply

☐ hearing impaired/deaf
☐ visually impaired/blind
☐ physical

Other, please specify
Q30  Please indicate your religion/faith/belief? please tick one box only

- [ ] Christian
- [ ] Buddhist
- [ ] Hindu
- [ ] Jewish
- [ ] Muslim
- [ ] Sikh
- [ ] None
- [ ] Any other religion/faith/belief - please specify
Which one of the following best describes your sexuality? please tick one box only

- Heterosexual
- Lesbian
- Gay man
- Bi-sexual
Thank you for taking part in this survey

Please submit your completed responses by **Friday 12 June 2015**

We will publish information about the results of this survey on our website at [www.luton.gov.uk/currentconsultations](http://www.luton.gov.uk/currentconsultations) and a report outlining recommendations will go to the Council's Steering Group at the end of June 2015.